

## **AA Member Virgin Active Gym Price Benefit**

The member offer is available to all AA Members, both current and new, provided that membership is confirmed and valid.

The discount offer is applicable to all Virgin Active memberships club options namely Club, Premier and Collection.

The padel court discount may only be redeemed by AA Members who hold an active Virgin Active membership.

### **The AA Member offer:**

- 10% (ten percent) off the retail price i.e. monthly gym membership fee
- R199 joining fee
- No-payment of a Pro-Rata Fee
- No payment of an access card fee

### **Procedure for accessing the member discount**

To sign for Virgin Active membership with the AA member's discount, please visit any Virgin Active in South Africa.

The standard Virgin Active sign-up process and documentation requirements apply. Members must also provide proof of their valid AA membership status.

AA members are encouraged to request their AA membership validation/verification in advance to avoid delays.

Members may be required to provide proof of identity together with proof of AA membership when signing up or renewing their Virgin Active membership.

### **Terms and Conditions**

The discount cannot be used in conjunction with any other discounts such as Vitality or any corporate schemes. At Virgin Active's discretion, certain promotional campaigns may be combined with the AA Member discount.

Activation, use, and any exclusions relating to the Virgin Active membership are subject to Virgin Active's own Terms and Conditions.

AA Membership status will be verified at the time of Virgin Active membership renewal (after the 12-month contract period). This process will be managed entirely by Virgin Active.

All policies related to both AA membership and Virgin Active membership apply at all times.

The above Terms are not exhaustive and may be amended at any time at the discretion of the AA and Virgin Active.

This benefit is valid until further notice and may be reviewed or withdrawn at the discretion of the AA or Virgin Active.

The discount is non-transferable and may only be redeemed by the AA Member in their personal capacity.

If a AA membership is cancelled or lapses, the Virgin Active discount will immediately cease to apply, and standard Virgin Active membership rates will apply.

AA Members are required to comply with all Virgin Active's rules, policies, and codes of conduct as determined by Virgin Active.

#### AA Member queries, complaints

Where possible, the AA Customer Care team will assist with any queries related to the membership benefit offer.

Any queries relating to Virgin Active, including its clubs, policies, or operations, must be directed to Virgin Active's head office or the relevant Virgin Active club.

This can be done via their contact centre number : 0860 200 911

The AA will not be responsible for disputes relating to Virgin Active's facilities, services, or contractual terms. Such disputes must be addressed directly with Virgin Active.

The AA will not be liable for any claims, damages, or losses arising from the use of Virgin Active's facilities or services.