

3 December 2025

AA HOLIDAY TOWING CAMPAIGN TERMS AND CONDITIONS

Valid: 8 December 2025 – 15 January 2026

1. Campaign Overview

1.1 The AA Holiday Towing Campaign (“**the Campaign**”) allows active paying and valid AA Members to request towing assistance for a secondary vehicle (i.e. trailer, caravan or similar) during the Campaign period, provided the Member has sufficient towing entitlements available under their Membership plan.

1.2 The terms of this campaign need to be read in conjunction with the standard AA Member Terms and Conditions.

2. Eligibility

2.1. This Campaign is available exclusively to valid and active AA Members during the Campaign period.

2.2. Only Members whose accounts are fully paid and in good standing are eligible to participate.

2.3. The Campaign applies to standard towing benefits as defined in the Member’s plan and does not extend to special or additional services beyond the plan’s normal scope.

3. Towing Entitlements

3.1. During the Campaign period, a valid paying Member may access towing assistance for a secondary vehicle, provided that the secondary vehicle is “attached” to the primary vehicle and the Member has sufficient towing entitlements remaining.

3.2. Where assistance is required for 1 (one) vehicle plus a secondary vehicle deemed by the AA small enough to not require further/second assistance, as part of the towing assistance under this Campaign, then the towing entitlements for 1 (one) vehicle will be deducted from the Member’s available annual allocation (i.e. 1 (one) entitlement will be used). This would be relevant in the circumstance of your vehicle carrying a trailer, whereby the service provider is able to tow your vehicle and your trailer within 1 (one) tow and further/second assistance is not required.

3.3. Where assistance is required for 2 (two) vehicles as part of the towing assistance under this Campaign, then the towing entitlements for both vehicles will be deducted from the Member’s available annual allocation (i.e. 2 (two) entitlements will be used).

3.4. If the Member's towing entitlements have been exhausted, the second tow will be treated as a pay-on-use service, and the applicable standard AA tariffs will apply.

4. Exceptional Circumstances

4.1. In cases where a Member has no remaining entitlements to cover the towing assistance of the secondary vehicle, the secondary vehicle will be towed on a pay-on-use basis.

4.2. In the event that the secondary vehicle has incurred damages which require additional recovery services, these will be charged at pay-on-use rates.

4.3. AA reserves the right to verify the Member's entitlement balance at the time of the request.

4.4. The AA is not obliged to provide free towing if the Member's entitlements are insufficient.

5. General Conditions

5.1 The terms of this campaign do not extend beyond 15 January 2025.

5.2. All tows remain subject to AA's standard service limitations, exclusions, and operating procedures.

5.3. The AA reserves the right to amend, suspend, or terminate the Campaign at any time, without prior notice, should circumstances beyond its control require such action.

5.4. Participation in this Campaign constitutes acceptance of these as well as the AA Membership Terms and Conditions (handbook and online).

5.5 The terms of this campaign do not and will not replace the standard AA Member Terms and conditions and do not constitute an Addendum or Annexure to the standard AA Member Terms and Conditions.

5.6. This Campaign and these Terms are governed by the laws of the Republic of South Africa.

6. Campaign Period

The Campaign is valid from 8 December 2025 to 15 January 2026, after which the allowances of this campaign will become null, and all towing services will revert to the standard Member benefit rules as detailed in the AA Member Terms and Conditions.