

AA Recall Notification Disclaimer: Recall Notification Service

The Automobile Association of South Africa NPC (“AA”) provides the recall platform solely as an administrative convenience and for informational purposes. The AA does not verify, investigate, confirm, or warrant the accuracy, completeness, or timeliness of any recall information. All recall data originates from Original Equipment Manufacturers (OEMs), distributors, accredited dealerships or their publicly available communication channels. The OEM remains the sole and authoritative source for determining the existence, scope, and requirements of any vehicle recall as well as the fulfilment of all recall obligations.

While the platform endeavours to display accurate and up to date information, no representation, warranty, or guarantee express or implied is made regarding the completeness, accuracy, reliability, or timeliness of any recall data. The AA, its affiliates, and service providers shall not be liable for any errors, omissions, delays, misinterpretations, or outdated information contained herein.

Users are advised to verify all recall information directly with the relevant OEM or authorised dealership before taking any action. The platform does not perform or arrange repairs, remedial actions, or recall-related services and is not responsible for any decisions made or actions taken based on the information provided.

Use of this platform constitutes acceptance of this disclaimer and acknowledgment that the platform is not an agent, representative, or substitute for any OEM.

By using this platform, you acknowledge and agree that:

1. The AA acts only as an information facilitator and not a service provider in respect of any recall.
2. The AA is not responsible or liable for:
 - i. any manufacturer’s or dealership’s acts, omissions, errors, delays, or failures;
 - ii. any damage, loss, defect, injury, or mechanical failure arising from a recall or failure to act on a recall;
 - iii. incorrect, outdated, incomplete or missing recall notifications; or
 - iv. any reliance placed on recall information provided through this feature.
3. You remain solely responsible for confirming any recalls directly with the relevant OEM or authorised dealership and for arranging all inspections and repairs.

4. The AA does not handle, book, guarantee, or facilitate any recall work, nor does it accept liability for any services provided by third parties.
5. Submission of any vehicle or licence-disc information is voluntary and is processed strictly in accordance with Protection Of Personal Information Act No. 4 of 2013 for the purpose of providing notification alerts only.

By activating this feature or uploading your licence disc, you acknowledge that your use of the platform is at your own risk and, to the fullest extent permitted by law, you waive any claim against the COMPANY arising from or in connection with the use of this notification service.

If you do not agree with these terms, you should not use this feature.