Automobile Association of South Africa

THE AUTOMOBILE ASSOCIATION OF SOUTH AFRICA NPC
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09 November 2026

AA HOLIDAY COVER CAMPAIGN TERMS AND CONDITIONS

1. Campaign Overview

1.1. The AA Holiday Cover Campaign ("the Campaign") offers short-term roadside assistance cover.

1.2. A once-off membership fee shall be payable by the Member, which shall entitle the Member to access the Campaign benefits for the duration of the Campaign Period, subject to these Terms and Conditions.

1.3. These Terms and Conditions must be read together with the standard AA Member Terms and Conditions.

2. Campaign Period

2.1. The Campaign is valid from 1 December 2026 to 15 January 2027 ("the Campaign Period"), after which the Campaign-specific allowances and benefits of this campaign shall expire, and any ongoing membership services shall be subject to the standard Member benefit rules as detailed in the AA Member Terms and Conditions.

2.2. The Campaign Period is fixed and shall not be extended, regardless of the date on which a Member joins the Campaign. Members who join after 1 December 2026 shall receive cover only for the remainder of the Campaign Period.

3. Eligibility

3.1. This Campaign is available to any customer who does not hold a paid AA Membership.

4. Campaign Benefits

4.1. The Campaign includes one (1) patrol call-out and one (1) towing call-out per Member over the Campaign Period.

4.2. Assistance provided under the Campaign is limited to a maximum of sixty (60) kilometres roundtrip per incident. Any distance travelled in excess of this limit shall be charged to the Member at the AA's prevailing rates.

4.3. Where a patrol call-out is requested for fuel assistance, the Member shall be responsible for the full cost of the fuel supplied.

4.4. Towing assistance for a secondary vehicle like trailer, caravan etc. is included, provided that:

4.4.1. the secondary vehicle is "attached" to the primary vehicle; and

4.4.2. the service provider is able to tow both the primary vehicle and secondary vehicles as part of a single tow without requiring a separate or additional call-out.

4.5. Where further or separate towing assistance is required, the additional tow shall be treated as a pay-on-use service, and the prevailing AA rates shall apply.

THE AUTOMOBILE ASSOCIATION OF SOUTH AFRICA NPC
CHAIRPERSON: SAH KAJEE, EXECUTIVE DIRECTORS: FM RAMAGWEDE (CEO), L MASITE (CFO)
NON-EXECUTIVE DIRECTORS: MA MELLO, KJ MLAMBO, BF MOHALE, C SOOBRAMONEY, RA VAN WYK
Reg no. 1932/004001/08

4.6. Insured events, where roadside assistance is covered or provided through the Member's insurance policy or insurer, are excluded from the Campaign.

5. General Conditions

5.1. The Campaign-specific benefits and allowances shall not extend beyond 15 January 2027.

5.2. All assistance provided under the Campaign remains subject to the AA's standard service limitations, exclusions, and operating procedures, as set out in the AA Member Terms and Conditions.

5.3. The AA reserves the right to amend, suspend, or terminate the Campaign where circumstances beyond its reasonable control require such action, subject to applicable law. The AA shall, where reasonably practicable, provide notice of any such amendment, suspension or termination. Any such action shall not affect rights or benefits already accrued by Members, subject to applicable law.

5.4. Participation in this Campaign constitutes acceptance of these Terms and Conditions as well as the AA Member Terms and Conditions, available in the AA Membership handbook and online.

5.5. These Terms and Conditions apply specifically to the Campaign and must be read together with the standard AA Member Terms and Conditions. They do not replace the standard AA Member Terms and Conditions, which shall continue to apply to all matters not expressly dealt with in these Campaign Terms and Conditions. In the event of any inconsistency relating specifically to the Campaign benefits, these Campaign Terms and Conditions shall prevail for the duration of the Campaign Period.

5.6. These Terms and Conditions are governed by the laws of the Republic of South Africa.